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Certification Classes

Microlite Corporation offers a fast-paced, one day intensive BackupEDGE training course for partners and interested end users. At the end of the course, users are given a Certificate of Completion, while partners are given a certificate designating them as *Certified BackupEDGE Resellers* and their names posted on our web site.

Current Schedule

July 19, 2008 (Saturday)

Microlite Headquarters
Aliquippa PA

October 22, 2008 (Wednesday)

Luxor Las Vegas
Las Vegas, NV

Classes run from 8:30am until 5:30pm. Please call our sales department at 888-257-3343 quickly to register for the July 19 class.

Fees

Fee for the courses is **\$400.00**. This includes a continental breakfast. Each attendee will get a not-for-resale BackupEDGE license including encryption at no extra charge (current retail value for a BackupEDGE license including encryption is \$560.00).

Special Pricing

A special price for the class is available to those attending SCO

TEC Forum 2008 in Las Vegas in October. See the [Microlite Web Site](#) for more information.

Upcoming Events

Microlite will have a presence at the following events in the next few months:

SCO Tec Forum 2008

October 19-22, 2008
Luxor Las Vegas
Las Vegas NV

If you are attending one or more of these events, please come by and introduce yourself.

Thanks to all those who came by to visit us at Red Hat Summit in June.

BackupEDGE 02.02.00b5

BackupEDGE 02.02.00 build 5 has been released with specific support for the following operating systems:

- Red Hat Enterprise Linux 5.2
- Ubuntu 8.04 LTS

All platforms other than the Linux distributions remain on build 4.

As always, we recommend that any 02.0x.0x users of BackupEDGE perform no-charge updates to the current release and re-build their RecoverEDGE media during their next scheduled maintenance period.

Fedora and Fedora Core

As we've mentioned before, BackupEDGE support for Fedora and its predecessor Fedora Core was discontinued in December 2007.

This experimental operating system derivative has an update and release cycle that changes far too rapidly to be supported by a commercial backup and disaster recovery product. It is designed as a technology testing platform, not

a stable operating system for deployment to systems containing mission-critical data.

Please do not attempt to install BackupEDGE on Fedora / Fedora Core. It will not be registered and activated.

For those needing a community supported Linux with a user experience similar to Red Hat Enterprise Linux, please check out CentOS. This is an officially supported distribution.

For more information, and to check the Linux Support Table on our web site to see distributions we've tested with, please browse to:

http://www.microlite.com/Linux_Support/linux_support.html

SCO OpenServer 5

Microlite no longer supports SCO OpenServer 5.0.0 through 5.0.4. You must have 5.0.5 or later to use current releases of BackupEDGE.

New Corporate Logo

Repeating this comment from our last newsletter, we've made some changes to the Microlite Corporation logo design and colors for 2008, as you can see at the top of this newsletter.

This logo is available to our channel partners for newsletters, web sites, product links, etc. Please browse to:

<ftp://ftp.microlite.com/pub/logos>.

There are a variety of different sizes and image types. Partners, **please replace all older versions of our logo** with this one. Thanks.

Holiday Closing

Microlite Corporation will be closed on Friday, July 4, 2008 to celebrate America's Independence Day.

Support Agreements / Policies

It is important for all current users of **BackupEDGE** to be protected under a *Support and Maintenance Agreement*. Under an active Agreement:

- Clients may contact Microlite Corporation directly for technical support.
- Registered **BackupEDGE** resellers may contact Microlite Corporation on behalf of the client.
- The client's **BackupEDGE** license is eligible for updates, same-platform upgrades and cross-platform upgrades at no charge.

Support and Maintenance Agreements are now available from US resellers and distributors. Please order part number **TSC1Y**. Outside the US, or if you do not have a reseller or distributor, please contact sales@microlite.com.

Resellers or partners who purchase **BackupEDGE** through distribution

must have a valid Microlite Dealer Agreement in effect for us to provide you technical support for eligible clients. This does not affect your relationship with your distributor. Please contact sales@microlite.com if you have not yet signed a Dealer Agreement.

Update / Upgrade Policies

All users of **BackupEDGE** 02.00.01 (which started shipping on August 15, 2003) or later may download and install the current 02.02.00 release as a free update, provided it is on the same platform.

In-stock unregistered 2.x licenses will still work. There is no need to exchange or rotate them.

Users of legacy 01.0x releases may purchase an inexpensive upgrade from their favorite channel partner.

Download by clicking [Downloads](#) from the [Microlite](#) home page, or from your bookmark if you created one after last registering for a download.

Our formal policy for updates and upgrades can be found on our web site. It is available as a direct link from our home page, or by browsing to:

http://www.microlite.com/Downloads/Upgrade_Policies/upgrade_policies.html

Tom Podnar - President
Microlite Corporation

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